

Returns & Refunds.

As a small business we strive to meet customer's expectations. Here are our refund or return policies.

Product Dissatisfaction:

1. If there is something wrong with your product—you have 14 days post delivery to let us know, and to receive a refund. (We allow 5 days for delivery)
2. We will honour an exchange of a product for a faulty product, 6 weeks post delivery.
3. After the six week mark, we consider this transaction closed.

Backorder Communication:

1. Occasionally our products are backordered due to high demand, or lack of supply. When this occurs, you will be notified via the email address you have provided in the paypal transaction. . .and we will list options available to you at that time.
2. We will keep your credit for three months. You have three months to reply to our email.
3. After the three month mark, we consider this transaction closed.

Thank-you for your understanding. We are a small business with tight margins, and work very hard to maintaining our website and making these products available to Canadians.

